



EXCHANGE/ RETURN FORM

Simply read, complete and Email this form to Hello@growndesigns.com with "Exchange/ Return request" in the subject line. Once processed, you will get an email confirming the return or exchange and at that time you can send the item back to the address below.

(**DO NOT** send items back without first completing the form and emailing GROWN, Returns sent back to the warehouse without return authorization will not be processed.)

Returns and Exchanges Info: (first read related FAQ page info) :

- Grown will accept exchanges and returns within **20 days** of your order placement date. We only allow exchanges and returns on unworn/ undamaged (no signs of wear) products from growndesigns.com.
- For an exchange, you must include the box, microfibre pouch and lens sticker that your order came with.
- For returns, you **MUST** include the 'Gift of Sight' Card from the original order as well as all original packaging above. Failure will result in extra fees. Returned orders will be charged a \$16 re-stocking fee.
- Shipping charges will not be refunded or reimbursed but we will cover the shipping back on an exchange.
- This form fully completed **MUST** be included with all returns for quick processing.
- Returns sent back to the warehouse without return authorization will not be processed.

MY TRANSACTION ID is: _____ (paypal email or packing slip)

Name of person on original order: _____

Email of person on original order _____

Address of original shipment: _____

Check the reason for your return:

STYLE exchange only - Write style/options in info area below (eg: DUMU Kicker/ Lens color: Gold)

DAMAGE/ manufacturers defect exchange (explain problem below)

REFUND (Give reason below)

INFO AREA: _____

Instructions:

- 1) Pack all merchandise in the original packaging along with a completed return/exchange form
- 2) We highly advise securing a tracking number for your return as GROWN will not be responsible for any return packages lost or delayed in transit.
- 3) Once we've received your Exchange/Return, please allow up to 7 business days for processing.
- 4) You will receive a confirmation email when your return or exchange has been processed.
- 5) For refunds, please allow 14 days business days for the credit to appear on your statement.

Once you receive an email confirmation from GROWN send your return to:

GROWN Exchanges & Returns
17 Ball Street
Paris, Ontario Canada N3L 1W8

GROWN does not accept worn or damaged merch (other than manufacture defects) for return or exchange.